Internal Quality Assurance Unit, University of Jaffna

Quality Education in Sri Lankan Universities

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- •QAC IQAU
- •Reviews EQA/IQA, COLRIM, IR/PR/SR
- •Ranking QS, Multi ranking
- **INQAAHE** (International Networking of Quality Assurance Agencies for Higher Education)
- **APQN** Asia Pacific Quality Assurance Network
- Well-Being

Sri Lankan Quality Assurance System

•Sri Lanka Qualifications Frame Work (SLQF)

- Higher education commission
- National Vocational Qualifications Frame work (NVQF) –

- National Vocational Education Commission



Aim of SLQF

to create an

- integral national frame work
- By recognizing and accrediting qualifications
- higher education and vocational training in Sri Lanka

12 Level of Qualifications

•SLQF levels

First two levels (levels 1-2) Next four levels (levels 3-6) (Undergraduate)

Next six levels (levels 7-12) (Postgraduate)

•SLQF levels – NVQF levels

Naming of Qualifications

Qualification type

Senior secondary level

Certificate, Advanced Certificate

Undergraduate level

Diploma, Higher Diploma, Bachelors, Bachelors Honours

Postgraduate level

Postgraduate certificate, Postgraduate Diploma, Masters, Doctorate

Naming of Qualifications

- •Designator.... (of)...(Broad area)
- Second name given to a qualification

[not used for Certificate and Diploma]

•Qualifier (in)

Third Name given to a qualification Field of specialization

Naming of Qualifications

• Qualification type

Senior secondary level

Certificate &

Advance Certificate

Undergraduate level

Diploma,

Higher Diploma,

Bachelors and

Bachelors Honours

Postgraduate level

Certificate

Postgraduate Diploma

Masters (Taught & Research), M.Phil

Doctorate

Volume of Learning

• Volume of Learning @ each level - Credits

- SLQF System student workload –
 1500 Notional Hours/ academic year
- Notional hours
 - Direct contact hours with teachers & trainers
 - time spent in self-learning
 - preparation for assignments
 - carrying out assignments and assessments
- Differs when a credit is allocated to a course unit/module
- Combination of learning activities vary due to Course Unit/module

Notional Hours

- Minimum No of credit /Course unit 1
- No of credit for Course unit/Module should be indicated by whole numbers

1 Credit = 50 Notional Hours

- Taught Course/Laboratory studies course/field studies/Clinical works
- Research

1 Credit for = 100 Notional Hours

Extension and Conversion Programs

SLQF Levels 7, 8 and 9

Extension Programs

Conversion Programs

?

2

Minimum Volume of Learning for each Level of SLQF

SLQF Level	Qualification Awarded	Minimum Volume of Learning for the Award	
12	Doctor of Philosophy / MD with Board Certification/Doctor of Letters/Doctor of Science	Minimum 3 years of fulltime or equivalent time of original research after SLQL 6 or above	
11	Master of Philosophy / DM	Minimum 2 years of fulltime or equivalent time of original research after SLQL 5 or above	
10	Masters with course work and a research component	60 credits after SLQL 5 or SLQL 6 which include a research component of minimum 15 credits	
9	Masters with course work	30 credits after SLQL 5 or SLQL 6	
8	Postgraduate Diploma	25 credits after SLQL 5 or SLQL 6	
7	Postgraduate Certificate	20 credits after SLQL 5 or SLQL 6	
6	Honours Bachelors	120 credits after SLQL 2 or 90 credits after SLQL 3 or 60 credits after SLQL 4 or 30 credits after SLQL 5	
5	Bachelors, Bachelors Double Major	90 credits after SLQL 2 or 60 credits after SLQL 3 or 30 credits after SLQL 4	
4	Higher Diploma	60 credits after SLQL 2 or 30 credits after SLQL 3	
3	Diploma	30 credits after SLQL 2	
2	Advanced Certificate (GCE A/L or equivalent)		
1	Certificate (GCE O/L or equivalent)		

SLQF Level	Qualification awarded	Comparable NVQ Levels	
12	Doctor of Philosophy / MD with Board Certification/Doctor of Letters/Doctor of Science		
11	Master of Philosophy / DM		
10	Masters with course work and a research component		
9	Masters with course work		
8	Postgraduate Diploma		
7	Postgraduate Certificate		
6	Honours Bachelors		
5	Bachelors, Bachelors Double Major	7	
4	Higher Diploma	6	
3	Diploma	5	
2	Advanced Certificate (GCE A/L or equivalent)	4	
1	Certificate (GCE O/L or equivalent)	3	
	certificate (OCE O/E of equivalent)	2	

Different SLQF Levels with Higher Education Qualification Types and Comparable Levels of NVQF

Qualification descriptors

- SLQF Exit level
- Qualification type with designators and the qualifiers
- Number of credits required at each level
- Purpose and scope, generic outcomes and attributes expected
- Minimum admission requirements
- Possible progression opportunities

Expected capabilities

- •K-SAM Mode
 - Knowledge
 - Skills

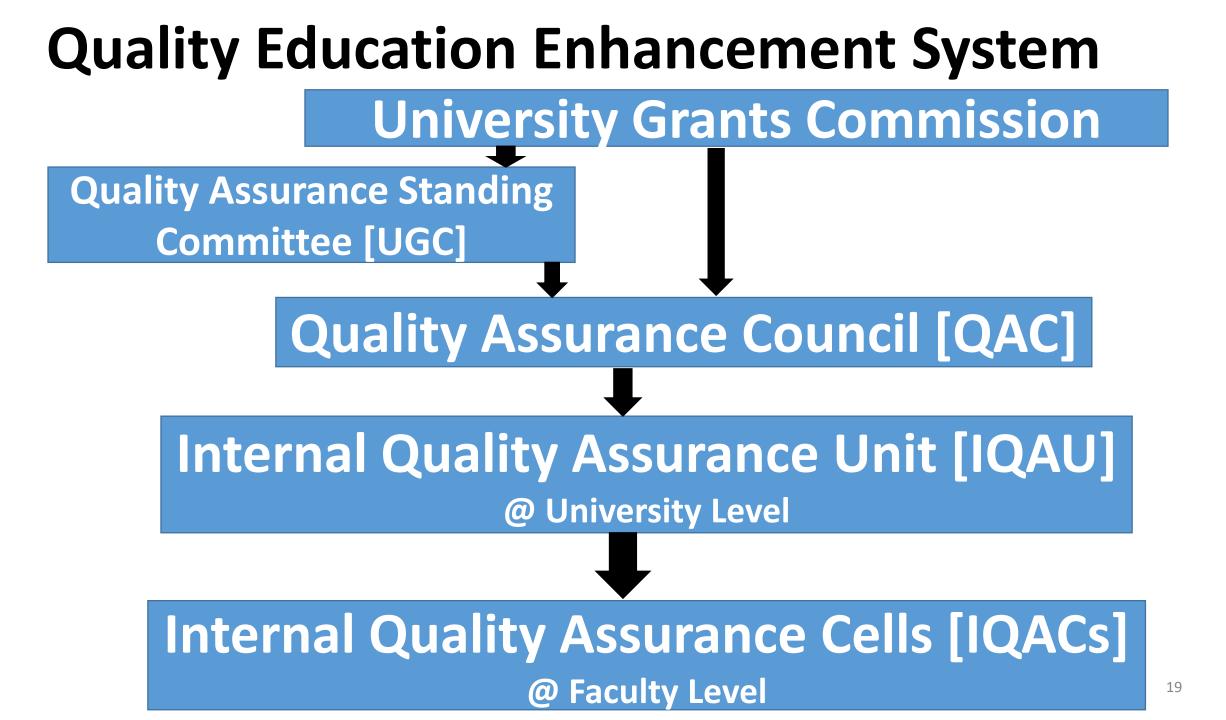
Attitudes, Values, Professionalism, Vision for life

Mind-set and Paradigm

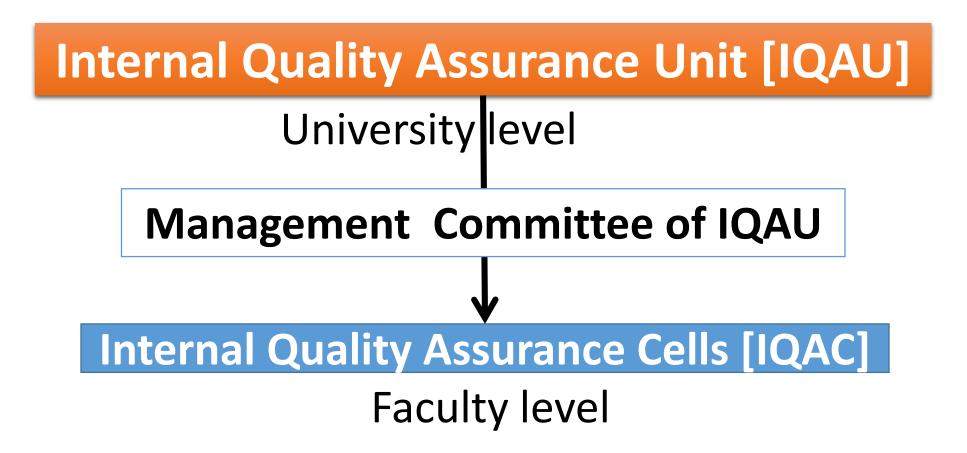
Quality Assurance and Accreditation Council, UGC

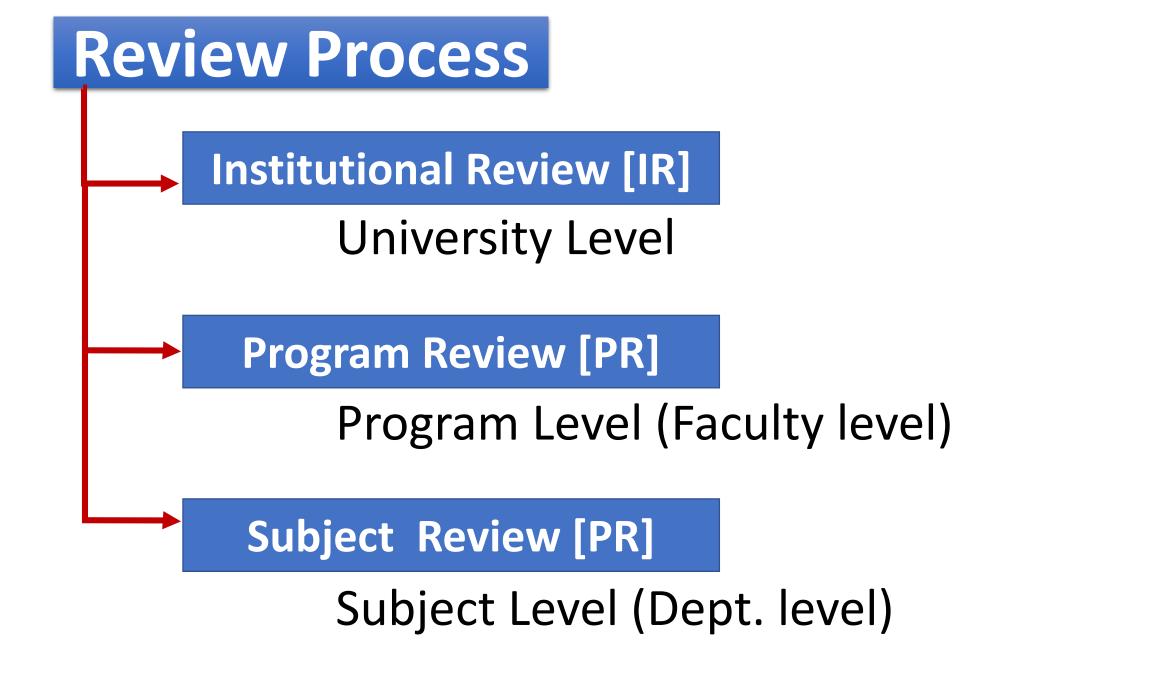
- Involve in establishing Quality Assurance system in Public Universities and Institutes
- QA is supported by
 - Committee for QA under the Committee of Vice Chancellors and Directors (CVCD)
 - * Standing Committee for QA under the
 - University Grants Commission (UGC)
 - Quality Assurance Council (QAC) of the UGC.

- QAC ensures quality of higher education in State Universities and HEIs through external peer reviews
- strengthening of Internal Quality Assurance Units (IQAU) of Universities
- implementation of the Sri Lanka Qualifications
 Framework (SLQF) and
- formulation and adoption of Subject Benchmarks for the next decade



Internal Quality Enhancement System





External Review Process

Subject [2012]

Program [2017 onwards]

Institution [2018]

Program [2017 onwards]

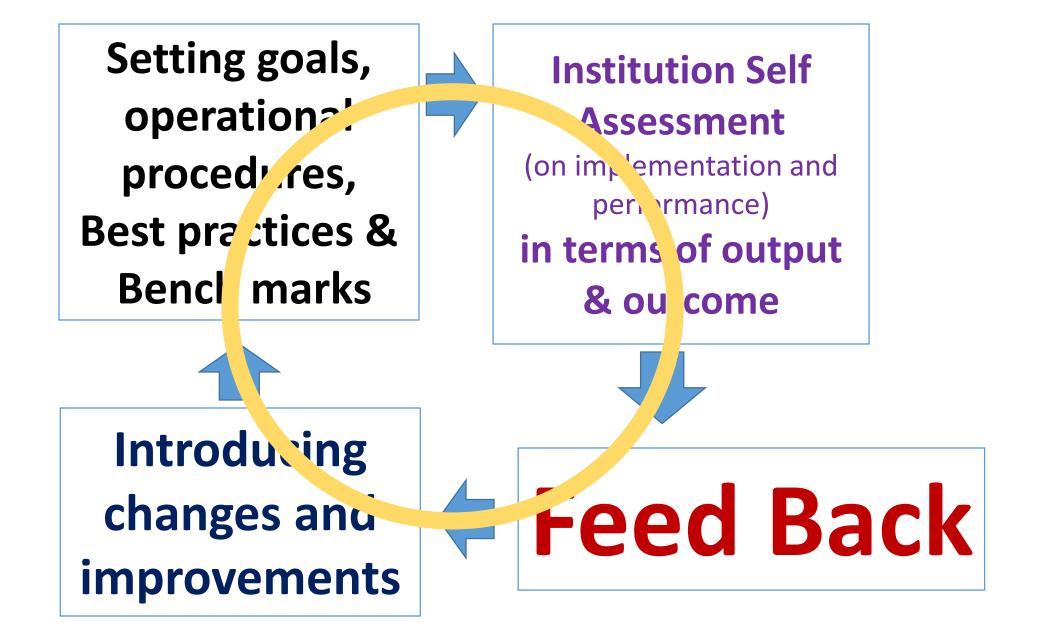
• 2017 – Arts

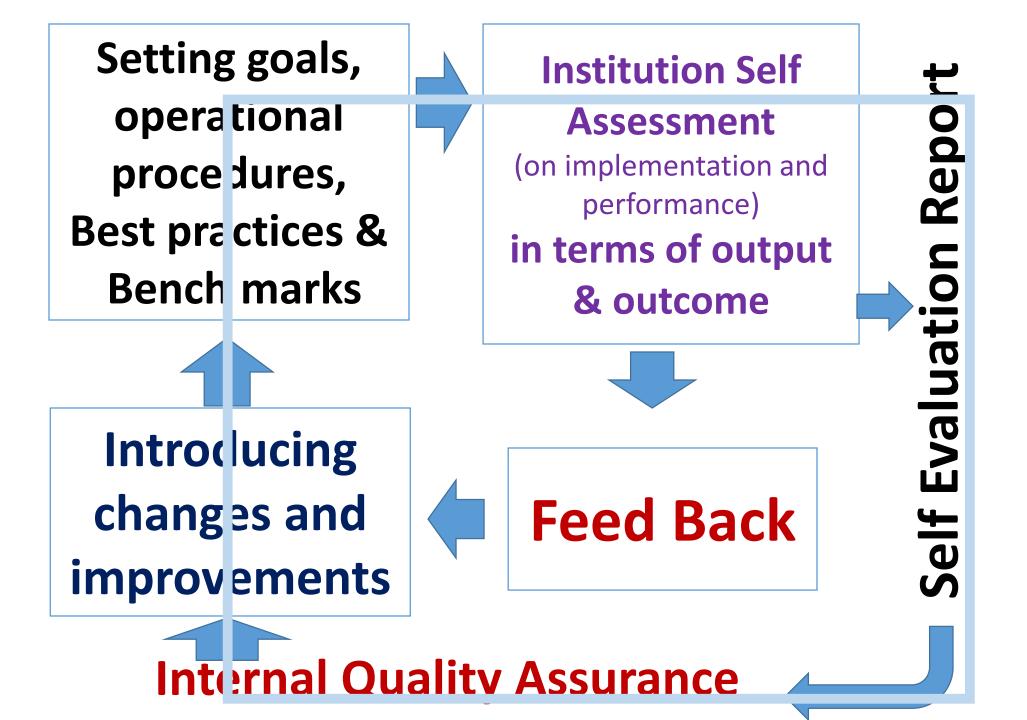
[Social Sciences & Humanities] [except Law & Education]

• 2018 – Law, Fine Arts,

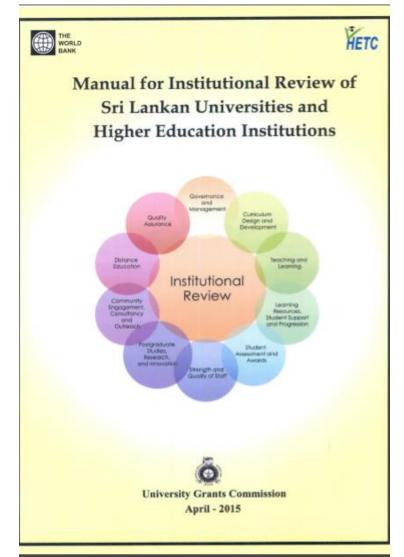
Management studies & Commerce, Business studies

• 2019 – Medicine, Allied Health sciences, Siddha Medicine, Agriculture





Institutional Review



Program Review WORLD HETC Manual for Review of Undergraduate Study Programmes of Sri Lankan Universities and **Higher Education Institutions** Programme Review University Grants Commission December - 2015

Program Review

Criteria – 08

Standards - 156

	Program Review - 8 Committees [Criteria]	No of
		Standards
1	Program Management	27
2	Human and Physical Resources	12
3	Program Design and Development	24
4	Course/Module Design and Development	19
5	Teaching and Learning	19
6	Learning Environment, Student Support and	24
	Progression	
7	Student Assessment and Awards	17
8	Innovative and Healthy Practices	14
	Total	156

Institutional Review

Criteria — 10 Standards — 145

Institutional Review - 10 Criteria

1	Governance and Management
2	Curriculum Design and Development
3	Teaching and Learning
4	Learning Resources, Student Support and Progression
5	Student Assessment and Awards
6	Strength and Quality of Staff
7	Postgraduate Studies, Research, Innovation and
	Commercialization
8	Community Engagement, Consultancy and Outreach
9	Distance Education
10	Quality Assurance

10	Criteria	Standards
1	Governance and Management	29
2	Curriculum Design and Development	15
3	Teaching and Learning	10
4	Learning Resources, Student Support and Progression	14
5	Student Assessment and Awards	15
6	Strength and Quality of Staff	11
7	Postgraduate Studies, Research, Innovation & Commercialization	25
8	Community Engagement, Consultancy and Outreach	06
9	Distance Education	13
10	Quality Assurance	07

Score Guide 0 1 2 30 0 0 0

Score	Descriptor
0	Inadequate
1	Barely adequate
2	Adequate
3	Good

Process of SER writing for IR



Quality Assurance Council, UGC

- Submission of SER for IR
- Appointment of External Reviewers
- Consent obtained from UoJ No conflict of interest
- Desk Evaluation of SER
- Site Visit
- Report to QAC
- Confirmation of Results External Reviewers
- Results in Web.

Table 4.2 Differential weightage of Criteria

	Total	Weightage on a thousand scale		Weighted minimum score	Actual criteria- wise Score
No	Assessment Criteria	1000	%	50%	example
1	Governance and Management	180	18	90	134
2	Curriculum Design and Development	120	12	60	80
3	Teaching and Learning	100	10	50	71
4	Learning Resources, Student Support and Progression	80	8	40	56
5	Student Assessment and Awards	100	10	50	80
6	Strength and Quality of Staff	100	10	50	75
7	Postgraduate studies, Research, Innovation and Commercialization	100	10	50	68
8	Community Engagement, Consultancy and Outreach	60	6	30	40
9	Distance Education	40	4	20	25
10	Quality Assurance	120	12	60	90
		1000	100	500	719 (71.9%)

Table 4.4 Grading of Overall University/HEI performance

University/ HEI score%	Actual criteria- wise score	Grade	Performance descriptor	Interpretation of descriptor
≥ 80	Equal to or more than the minimum weighted score for each of all 10 criteria (Table 4.3).	A	Very Good	High level of accomplishment of quality expected of an academic institution; should move towards excellence
70 - 79	Equal to or more than the minimum weighted score for nine of the 10 criteria (Table 4.3)	В	Good	Satisfactory level of accomplishment of quality expected of an academic institution; room for improvement
60 – 69	Equal to or more than the minimum weighted score for eight of the 10 criteria (Table 4.3)	С	Satisfactory	Minimum level of accomplishment of quality expected of an academic institution; definitely requires improvement
<60	Irrespective of minimum weighted criterion scores.	D	Unsatisfactory	Inadequate level of accomplishment of quality expected of an academic institution: Needs significant degree of improvement in all aspects 36

RANKING WEB OF UNIVERSITIES

Repositories	Hospitals	Business Schools	Research Centers
		SEARC	H ** =
RANKING B	Y AREAS		

Current edition

HOME

NORTH AMERICA

Sri Lanka

EUROPE

ASIA

AFRICA

LATIN AMERICA

Universities: July 2018								
Edition 2018.2.1	ranking	<u>World</u> <u>Rank</u> ▲	<u>University</u>	Det.	<u>Presence</u> <u>Rank*</u>	<u>Impact</u> <u>Rank*</u>	<u>Openness</u> <u>Rank*</u>	Excellence Rank*
About Us	1	2012	University of Peradeniya	- 20	1099	5460	1431	1681
About UsContact Us	2	2157	University of Colombo	- 33	594	3864	1771	2340
	3	2654	University of Ruhuna	- 30	783	8473	1278	2150
About the Ranking	4	2710	University of Moratuwa		496	3983	3026	3152
MethodologyObjectives	5	2741	University of Kelaniya	- 39	271	5673	1659	2981
• FAQs	6	3057	University of Sri Jayewardenepura	- 33-	223	5202	2213	3702
NotesPrevious editions	7	4358	Rajarata University	33	926	13391	4028	3524
Resources	8	4368	University of Jaffna	- 30	1113	10388	2939	4283
Best Practices	9	4634	Open University of Sri Lanka	33	665	9247	3494	4723
	10	4691	Eastern University of Sri Lanka	- 35	1183	9751	4830	4519

ARAB WORLD

OCEANIA

Sri Lanka July 2018

ranking	<u>World</u> <u>Rank</u> ▲	<u>University</u>	<u>Det.</u>	<u>Presence</u> <u>Rank*</u>	<u>Impact</u> <u>Rank*</u>	<u>Openness</u> <u>Rank*</u>	<u>Excellence</u> <u>Rank*</u>
1	2012	University of Peradeniya	33	1099	5460	1431	1681
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U – Multirank

www.umultirank.org

1.What subject are you interested to?

- 2. What do you want to compare?
 - Teaching and learning
 - Research
 - Knowledge transfer
 - International Orientation
 - Regional engagement
 - General

• Student selects the program the intended to offer

Multi Ranking

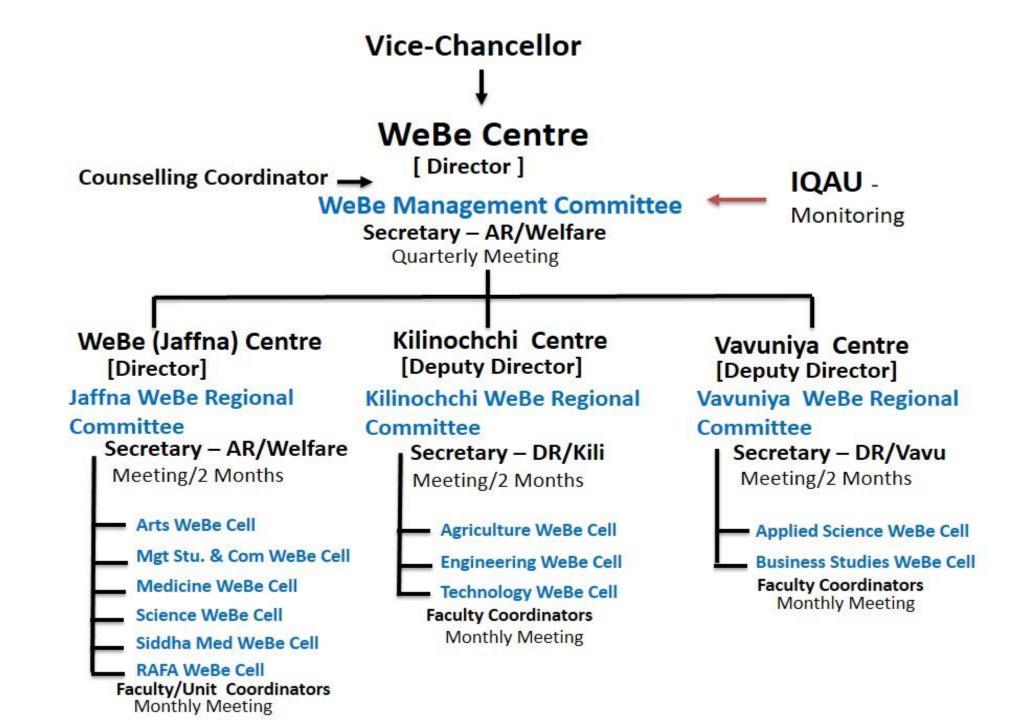
Student Support Services

- Career Guidance
- Welfare Sports
 Well-Being Centre
- University Business Linkage Incubation Cell

Well-Being Centre







Roles of 4 pillars

- •Academic
- Non-Academic
- •Students

•Alumni

What could be done ?

- Involvement in teaching and development activities
- Research, Innovation, Commercialization
- Student support system
- Community engagement, Consultancy, outreach activities
- Giving Feed back Question the University

Thank you